

Accessibility

Plan and Policies

The Ontario Government passed the *Accessibility for Ontarians with Disabilities Act* in 2005. Its goal is to make Ontario accessible for people with disabilities by 2025. The Ontario Tourism Marketing Partnership Corporation (OTMPC) is committed to the principles outlined in the *Accessibility for Ontarians with Disabilities Act, 2005* and to meeting the needs of people with disabilities in a timely manner, through the implementation of the requirements of the *Act*.

OTMPC Multi-Year Accessibility Plan

Annual Status Reports

OTMPC Policy on Accessibility Standards for Service to the Public

OTMPC Integrated Accessibility Standards Regulation Policy

Ministry of Tourism, Culture and Sport Accessibility Plan

Alternate formats of the plan and policies will be made available upon request.

Making Information Accessible to the Public

Comments on the OTMPC Multi-Year Accessibility Plan and policies are welcome and appreciated. Please direct comments and feedback to the OTMPC:

By Telephone toll-free: 1-800-263-7836

By email: info@tourismpartners.com (Indicate **RE: ACCESSIBILITY** in the Subject line)

By Fax: 416-314-7574

Or write to us at:

Ontario Tourism Marketing Partnership Corporation
10 Dundas Street East, Suite 900
Toronto, Ontario, Canada M7A 2A1

Feedback will be addressed in accordance with our normal feedback administration procedures and timelines. We will endeavour to respond to feedback in a format that is accessible. Where possible, we will respond to feedback immediately, however, some feedback may require more time to address, and must be reviewed for action, possibly at a higher level.

Modification to this or other policies

The OTMPC is committed to developing customer service policies that respect and promote the dignity and independence of people with disabilities. Therefore, no changes will be made to this policy before considering the impact on people with disabilities. Any policy of the OTMPC that does not respect and promote the dignity and independence of people with disabilities will be modified or removed.