

ONTARIO TRAVEL INFORMATION CENTRES

NORTHWESTERN ONTARIO:

PIGEON RIVER (south of Thunder Bay)

Apply to: angela.romano@ontario.ca

SAULT STE. MARIE

Apply to:

angela.romano@ontario.ca

BARRIE

Apply to:

hector.macquarrie@ontario.ca

EASTERN ONTARIO:

HAWKESBURY, BAINSVILLE

Apply to:

debra.baker@ontario.ca

SOUTHWESTERN ONTARIO

WINDSOR, TILBURY, SARNIA

Apply to:

rosa.liburdi@ontario.ca

TORONTO

Apply to:

cinzia.worek@ontario.ca

NIAGARA REGION

NIAGARA FALLS, ST. CATHARINES

Apply to:

garlene.kubisheskie@ontario.ca



Gain valuable experience this summer!

Come and join our Team at an

Ontario Travel Information Centre



Ontario Tourism Marketing Partnership Corporation

OTMPC is an agency of the
Government of Ontario

For more info visit www.ontariotravel.net/travelcentres

What are the Ontario Travel Information Centres (OTICs)?

The OTMPC operates 11 Travel Information Centres at border entry points and strategic locations within the Province. The OTICs promote tourism in Ontario by offering customized travel information and trip planning, as well as a variety of visitor services.

What does a Summer Travel Counsellor do?

- Provide travel information on Ontario to a diverse client group of in-market travellers
- Research information on tourism experiences, products and services through internet and other resources
- Use your sales, promotion and interpersonal skills to encourage travellers to plan, experience, spend and return to Ontario
- Perform a variety of administrative tasks including retail sales, research and inventory control
- Connect with Tourism Industry providers to get their up-to-date information

What is the Period of Employment?

Summer Travel Counsellors work from May to Labour Day (Thanksgiving if available). The OTICs are open 7 days a week including all holidays. You must be available to work shift work on a schedule of up to 36.25 hours per week.

Who can apply to the Summer Travel Counsellor Program?

Applicants must be enrolled in a full-time study program, must intend on returning to school in the fall and must be a Canadian citizen, or be legally entitled to work in Canada.

What is a Summer Travel Counsellor's Wage?

Summer Travel Counsellors earn between \$11.40 and \$12.25 hourly.

What Skills & Knowledge do I need to Apply?

- General knowledge of customer service practices
- General computer and internet research skills
- Good communication and teamwork skills
- Knowledge of French, German, Spanish, Mandarin or other language is an asset
- Retail and cash handling experience

What Skills will I gain working at an OTIC?

Summer Travel Counsellors will gain valuable, transferrable skills including:

- Develop and enhance research skills
- Strengthen your communication (oral and written), problem solving, interpersonal and judgement skills
- Experience working in a professional team environment
- Strengthen your sales and customer service skills
- Develop your knowledge of Ontario's products, services and destinations

What training is provided to Summer Travel Counsellors?

Summer Travel Counsellors participate in a comprehensive 3 to 5 day training program including customer service and travel counselling skills training. Additional on-the-job training will continue at your work location for a period of 3 to 4 weeks.

Uniform

Summer Travel Counsellors will be required to wear a uniform which must be purchased at a subsidized cost.

Student Scholarship Program

The OTICs have established a Student Scholarship Program exclusive to students working at the OTICs. Students recognized for Service Excellence will have the opportunity to apply for one of three (3) \$1,000 scholarships.



2016 Scholarship recipients
Taylor Kenny and Niccoho Sioco
(absent: Rebecca Peters)

How Do I Apply?

Please email your resume to the contact email address identified for the region in which the OTIC(s) you are applying to is located (see back). Applications will be reviewed, and due to the high volume of applications anticipated, only those who are selected for an interview will be contacted.